

Connecting an outside domain to your site requires that you change the domain's DNS records to point them to one of our IP Addresses. That looks something like this:

HOSTNAME	POINTS TO	TTL (SEC)	TYPE	STATUS
*	199.34.228.59	86400	A	Published
www	199.34.228.59	86400	A	Published

If this seems confusing, we recommend that you ask your domain registrar / host to point the domain here for you. These changes are the sort of thing your domain host deals with every day, so they'll be able to make the changes with ease. We've even written an email template you can use if you're not sure what to ask (don't forget to change "www.mydomain.com" to your actual domain name):

I had a website created for me and need to point my domain to their servers. Can you set this up or walk me through the process of making these changes? I need to change my A-Records for both "www" and my root domain. That's one record for www.mydomain.com pointing to 199.34.228.59. And one record for mydomain.com also pointing to 199.34.228.59.

If you need more info on these changes, please see:

Note that I want to keep using you as my domain registrar. I am not requesting a transfer and do not have new name servers to provide you.

Thanks!

Once your host makes the changes, it can take up to 48 hours for their servers to fully update. The domain will not start working until their updates are complete.

If you feel comfortable making these changes yourself, please check out our guides below or continue reading.

The first step is to log in to your account with your domain registrar.

Our IP address is 199.34.228.59.

HOSTNAME	POINTS TO	TTL (SEC)	TYPE	STATUS
*	199.34.228.59	86400	A	Published
www	199.34.228.59	86400	A	Published

When you point a domain here to use with your site, you're working with three pieces of information:

- The Hostname (i.e. the www and * records)
- The Address the Hostname Points To (i.e. our 199.34.228.59 IP Address)
- The Record Type (i.e. the type of record is an "A" Record. There are other types you can select, but you always want to use A Record).

This is all fairly straight forward. Where it becomes complicated is that each of the dozens and dozens of registrars have their own interface and their own way of labeling things. Regardless, you'll need to find the area of your registrar's account that allows you to either Manage DNS or Edit Zone Files.

Can't find it? Please email your registrar using the example email noted above. We won't be able to help you find it -- though we'd very much like to -- as we have no access to your domain host.

Found it? Great, continue! You should see an interface similar to this one:

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A, CNAME, AAAA Records

Modify your A, CNAME and AAAA records to send some domain traffic to a specific server. [Learn More](#)

HOSTNAME	POINTS TO	TTL (SEC)	TYPE	STATUS
*	210.55.126.33	86400	A	Published Edit Delete
www	210.55.126.33	86400	A	Published Edit Delete

86400
A
Add

[Hide Details](#)

MX Records

Modify your MX records to change the mail servers used by your domain. [Learn More](#)

All you need to change is the area that includes A Records, as shown in the screenshot below:

Modify your A, CNAME and AAAA records to send some domain traffic to a specific server. [Learn More](#)

HOSTNAME	POINTS TO	TTL (SEC)	TYPE	STATUS	
*	<input type="text" value="199.34.228.59"/>	<input type="text" value="86400"/>	A	Published	<input type="button" value="Update"/>
www	<input type="text" value="199.34.228.59"/>	<input type="text" value="86400"/>	A	Published	<input type="button" value="Update"/>
<input type="text"/>	<input type="text"/>	<input type="text" value="86400"/>	<input type="text" value="A"/>		<input type="button" value="Add"/>

Just make sure that each of the "www" and "*" records is an A-Record and pointed to or 199.34.228.59.

Keep in mind that that your registrar may may not have two settings for www and *. They may write these instead as www.yourdomain.com and yourdomain.com. If they do so, just enter www.yourdomain.com and yourdomain.com in the Hostname fields (replacing "yourdomain" with your actual domain name).

Once you've made the changes, make sure to assign the domain to your site in our editor.

Keep in mind that it can take your registrar up to 48 hours to update their servers with a change like this one. It usually doesn't take more than a few hours, but this is something to keep in mind. Nothing is happening on our end when you point a domain here (it's either pointed here correctly and it works, or it is pointed here incorrectly and it doesn't), so we can't speed the process up.

Again, it never hurts to ask for your registrar's help - they should be able to make these changes for you easily and save you the hassle.